



## WORK AUTHORIZATION AND WAIVER OF LIABILITY

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I, \_\_\_\_\_ (CLIENT) grant permission to Slice Technology Solutions to provide any of the following services: Desktop/Laptop/Mobile Device Support, Training, System Administration, Network Administration, or Consulting Services (which may include: thinking, researching, meeting, preparing, documenting, communicating, emailing, writing, or any other activity performed by Slice Technology Solutions on behalf of or for the CLIENT). These activities will be collectively known hereafter as the "Work". Furthermore, I release Slice Technology Solutions from any liability for any data loss which may occur, or component failures occurring during or as a result of Work. Slice Technology Solutions is not responsible for loss of profit or any direct, indirect, special, incidental, or consequential damage occurring during or after Work.

**ALL CLAIMS FOR LIABILITY AND/OR LOSS INCLUDING WITHOUT LIMITATION ANY INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY OCCUR AS A RESULT OF ANY SLICE TECHNOLOGY SOLUTIONS ACTION (OR INACTION) ARE HEREBY EXPRESSLY WAIVED.**

**Loss of Data:** Data is the most important part of a computer system because it is often irreplaceable. Due to the process of repair, data may get damaged or at worst, deleted. Slice Technology Solutions is not responsible for the loss of any data which may occur while performing work on your computer. You are responsible for backing up your own data. You may request that Slice Technology Solutions back up your data for you, which may increase time and costs associated with repair.

**Impact of Upgrades:** Please be advised that it is your responsibility to understand the impact of upgrades to the operating system and applications. Such upgrades can lead to incompatibilities and the possible loss of data. Computer hardware and software work together and incompatibility may not become apparent until a later date. You are responsible for contacting the manufacturer of your software and or hardware regarding compatibility issues before you request any upgrades.

**Malware Removal:** Any time a computer is accessed, there is risk of damage including, but not limited to, permanent loss of data or programs, and total loss of function of the computer. This risk is increased when the computer has been infected with Malware or other destructive programs. Be aware that certain repairs, including but not limited to Malware removal, may damage software and/or data installed on your computer. This is to be expected and may require the re-installation of your operating system, programs, and data at an additional cost.

**Data Recovery:** If data recovery service is requested, even if the data is successfully recovered, there is a possibility that individual files and directories on the disk may still be inaccessible due to wear and tear of damaged, malfunctioning, and/or old media.

**Privacy:** Slice Technology Solutions will not browse through your hard drive looking at your data; however, technicians may inadvertently see data during the course of their work. Please remove any personal or private files you do not want others to see.

**Right to Refuse:** In its sole discretion, Slice Technology Solutions reserves the right to refuse work that it believes is beyond the scope of its ability or for other good cause.

**MY SIGNATURE BELOW CONFIRMS THAT I HAVE READ, UNDERSTAND, AND AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS.**

**CLIENT Name:** \_\_\_\_\_ **Company:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_